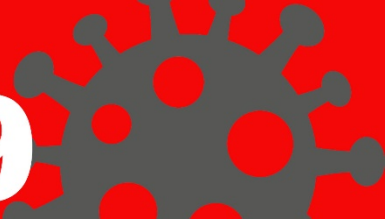


Restez informés COVID-19



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Ville de Brossard et services

1. Have tax payments been postponed?

Yes. The Ville de Brossard wishes to offer some relief to residents and businesses. Payment of the second installment of municipal taxes, initially scheduled for April 7, has been postponed by six months, to October 6, 2020.

PAYMENT DATES
June 8, 2020
August 7, 2020
October 6, 2020

For information about payment methods, visit brossard.ca/covid19.

2. Has the deadline for paying real estate transfer taxes also been postponed?

The Ville de Brossard is currently studying this issue, but no postponement is planned for the time being.

3. Will collection services be maintained?

Yes, since the city will continue offering essential services.

4. Can I flush my cleaning wipes down the toilet?

No. The City reminds the public of the importance of disposing of cleaning wipes and rubber gloves in the garbage and not in the [toilet](#).

Restez informés COVID-19



5. Are Brossard's parks still open?

For the time being, the city does not plan to close its parks so that residents may go for walks there. You may therefore circulate in parks, but playgrounds and fitness circuits are closed. The Ville de Brossard reminds you that all indoor and outdoor gatherings are prohibited, except those involving members of the same family.

However, since there are still some gatherings taking place that should be avoided, the city has implemented various measures to curb the spread of COVID-19, including a patrol. This team visits each park daily (including the skatepark, dog parks, playgrounds and schoolyards) to remind anyone gathering there about the social distancing rules issued by the public health department. If necessary, the Service de Police de l'agglomération de Longueuil (SPAL) will be contacted.

Please note that the city's patrol has no authority to intervene on private property or in people's homes. In addition, the Ville de Brossard is not currently offering Wi-Fi access in its parks.

6. What can the city do to prevent gatherings in parks?

The city has implemented various measures to curb the spread of COVID-19, including a patrol. This team visits each park daily (including the skatepark, dog parks, playgrounds and schoolyards) to remind anyone gathering there about the social distancing rules issued by the public health department. If necessary, the Service de Police de l'agglomération de Longueuil (SPAL) will be contacted. Please note that the city's patrol has no authority to intervene on private property or in people's homes. In addition, the Ville de Brossard is not currently offering Wi-Fi access in its parks.

7. Is the dog park still open?

Unfortunately, it is not, since government directives advise against public gatherings.

8. Are community gardens accessible?

Unfortunately not, because the guidelines stipulate that all gatherings should be avoided.

Restez informés COVID-19



9. Is April 15 still the deadline for taking down my temporary car shelter?

No, the deadline has been postponed until April 30.

10. Can I still go to the Grande Allée ecocentre?

Yes, but please note that the opening hours have changed. Starting April 1, until further notice, the ecocentre will be open from 8 a.m. to 5 p.m. on weekdays, open from 9 a.m. to 1 p.m. on Saturdays and closed on Sundays. For guidelines, visit the following page: brossard.ca/ecocentres.

CORONAVIRUS (COVID-19)

CONSIGNES À RESPECTER :

Rester poli et courtois



Maximum de
4 personnes sur le
plateau en
même temps



2 MÈTRES

Garder
2 mètres de distance
entre chaque
personne



Les enfants
doivent rester
dans
la voiture



Tousser
dans son
coude



Respecter
les consignes du
personnel pour le
tri et la sécurité

**TOUTE PERSONNE QUI CONTREVIENT
AUX DIRECTIVES DEVRA QUITTER LE SITE.**

11. Will registration for day camps continue as planned?

Registration for day camps will be postponed to a later date, which will be communicated in due course.

12. Will registration for activities in the summer session continue as planned?

Registration for the city's activities in the summer session will be postponed to a later date, which will be communicated in due course.

Restez informés COVID-19



13. Will registration for cultural, physical and aquatic activities in the spring session begin as scheduled on March 28?

No. The Ville de Brossard is cancelling its program of activities for the winter and spring 2020 sessions.

14. Will classes suspended due to this measure be offered at a later date, or will participants be reimbursed?

The Ville de Brossard is cancelling its program of activities for the winter and spring 2020 sessions. Individuals who signed up for winter or spring sessions will be refunded in a few weeks on a pro-rated basis.

15. Will events and activities affected by this measure be postponed to a later date?

All events and activities organized by the city in March, April and May have been cancelled, including the [Festival Petits Bonheurs](#). The [Jour de l'arbre](#) has been postponed to a later date. Other scheduled events and activities are suspended for now. Please visit brossard.ca/covid19 for more info.

16. What is happening with activities offered by organizations recognized by the city?

If the activity takes place in a municipal venue, the activity is suspended. If the activity takes place in a venue that does not belong to the city, we encourage you to contact the people in charge of the activity. Contact information for various organizations is available at brossard.ca/repertoires.

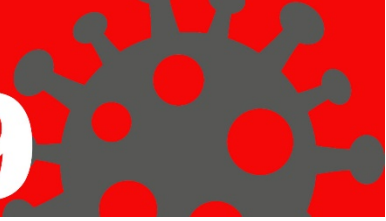
17. Is city hall still open?

No. Access to city hall is closed for residents. However, all city employees will continue working to ensure quality services are maintained. Please visit brossard.ca/covid19 for up-to-date information about services offered by the city.

18. What about other municipal buildings?

The city is also closing access to all its public buildings, including city hall, Bibliothèque de Brossard Georgette-Lepage library, Aréna Michel-Normandin, community centres and Centre Socioculturel Alphonse-Lepage.

Restez informés COVID-19



19. Are schools in Brossard closed?

Yes. To comply with recommendations made by the government of Quebec, schools and daycare services are closed until May 1st. CEGEP and university buildings are closed, but classes at these educational institutions will resume via distance learning.

20. Can I attend the next city council meeting on April 21?

Due to the risk of spreading COVID-19, the city council meeting will take place in camera. You may watch the session live on our [YouTube](#) channel starting from 7:30 p.m. If you wish your voice to be heard during this session, you may address questions to officials by filling out the online form available Tuesday at noon at brossard.ca/conseil. You may submit your questions until 6 p.m. on Tuesday evening.

21. Why is the city suspending its activities?

For the purpose of reducing coronavirus propagation risks and to comply with recommendations made by the government of Quebec.

22. How frequently will the city update information relating to this measure?

Information concerning this measure will be updated each time a new decision is made. To stay up to date about all developments relating to this measure, visit brossard.ca/covid19 or our [Facebook](#) page.

Government of Quebec

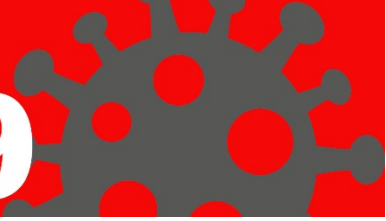
23. How many confirmed cases of COVID-19 are there in Brossard?

We do not hold this information because it is under the purview of [government of Quebec's public health service](#).

24. I hear that emergency childcare services are available for some people. How does this work?

Measures have indeed been implemented to continue providing emergency childcare services for parents who work in health and social services or other essential services as well as police, firefighters, ambulance personnel, correctional services officers and special constables. For more details about these emergency childcare services, click [here](#).

Restez informés COVID-19



25. How can I find out what is open or closed?

The situation is changing rapidly. We recommend visiting the [government of Quebec's website](#).

26. What is a public health emergency?

A public health emergency has been declared across Quebec. This exceptional step grants the government of Quebec the powers required to implement all measures aimed at protecting public health.

27. Who decides what measures will be taken to deal with the pandemic?

The government of Quebec and the Quebec public health department provide recommendations and guidelines for the population as a whole. Since this matter falls under provincial rather than municipal jurisdiction, the Ville de Brossard follows the instructions of the relevant authorities (Ministère de la Santé du Québec, Santé Publique Québec, CISSS Montérégie Centre, etc.) and works closely with them to inform and protect the public.

28. For how long will the current measure remain in effect?

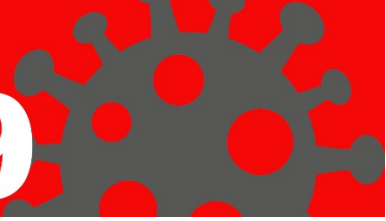
This measure will remain in effect until further notice. It will be re-evaluated as the situation evolves.

Resources

29. Is it possible to get information about COVID-19 in a language other than French or English?

Yes, you may visit the [L'Alliance des communautés culturelles pour l'égalité dans la santé et les services sociaux \(ACCÉSSS\)](#) website.

Restez informés COVID-19



30. The current situation is affecting me more than I would have thought and I'm not sure where to turn. What do you recommend?

The Ville de Brossard encourages residents in need to contact 2-1-1. This phone line, which is available every day from 8 a.m. to 6 p.m., helps everyone to find and get information about community and social services. The service may also be accessed online anytime at 211qc.ca. The city encourages residents to provide assistance to senior citizens so they can avoid the need to go out. If you need health care for your pet, we encourage you to contact your vet directly. In the case of an emergency, you may call the Centre Vétérinaire Rive-Sud at 450-656-3660.

31. I feel like this situation is affecting my child, but I don't know who I can talk to about it. Can you help me?

To help explain the virus to children, you may use the following resources: [Tel-jeunes](#), [Jeunesse, J'écoute](#), [Tel-Aide](#) or [L'École branchée](#).

32. I am trying to find out whether a resource or business is open. Where can I obtain this information?

You may consult an [interactive map](#) listing the resources and businesses that are currently open in Brossard. This map is updated regularly.

If you have a business or offer an essential service and you do not appear on the map but would like to be added, please contact Services Brossard by calling 450-923-6311 or writing to services@brossard.ca.

33. I've heard that fraudsters are taking advantage of the current situation. Do you have more details?

For information on the types of frauds being perpetrated at the moment, or to report a fraud, visit the [Canadian Anti-Fraud Centre's website](#).

Restez informés COVID-19



34. I'm available and I would like to help. What can I do?

- You can give blood to help maintain blood banks. Consult the Héma-Québec website for details.
- Everyone with experience or training in health or social services and who would like to help is encouraged to visit jecontribuecovid19.gouv.qc.ca.
- The Ville de Brossard is seeking volunteers to help carry out its activities as well as those of various organizations that provide assistance to people in the municipality. To submit an application, fill out the form available [here](#).

35. I did some cleaning at home, and I have clothes that I would like to donate. Where can I go?

Please, keep your donations at home for now, as the used clothing bins are overflowing due to temporary closures or lack of volunteers at some organizations. To stay up to date about this measure, visit our [Facebook](#) page.

36. I have run out of ideas on how to fill in the time during this quarantine. Could you help me?

The Library and Recreation, Culture and Community Life departments have pooled their ideas and offer you their best [suggestions](#) for family entertainment.

37. There is a lot of information circulating about COVID-19. How can I make sure that it's reliable?

We recommend that you consult reputable news websites, such as:

- La Presse, which has been maintaining an up-to-date summary page since last week that includes the latest news and other relevant information. The URL changes frequently, so you should consider going to their [home page](#).
- [ICI Radio-Canada](#) is also a good source. Along with a general section on COVID-19, you can find all national articles relating to the virus.
- The [government of Quebec](#) website also has a wealth of information on the subject of the coronavirus, including updates on the number of cases in Quebec and a description of the symptoms.
- [Health Canada](#) provides a daily update at noon, and an overview of the situation to date is available at all times.
- The Ville de Brossard updates information on its website at brossard.ca/covid19.

Restez informés COVID-19



Residents Aged 70 and Over

Please note that there is a special section on our website dedicated to answering your questions. Click [here](#) to visit it.

38. A special measure was applied for people aged 70 or over. What is it?

Special care must be taken for seniors, particularly those aged 70 or older, who have a higher risk of complications. It is therefore recommended that these individuals stay home, except in cases where it is necessary to go out, such as an important medical appointment.

39. Is it possible to visit loved ones at a hospital, CHSLD or other facility for seniors or at-risk adults?

Non-essential visits to hospitals, CHSLDs, intermediate resources, family-type resources and private seniors' residences are prohibited in order to protect vulnerable individuals as well as workers in the health care and social services system.

Measures

40. What can I do to avoid infection by the coronavirus (COVID-19)?

Quebec's public health department encourages everyone to take the following steps:

- Wash your hands frequently
- Dispose in closed waste containers of tissues, masks, soiled gloves and wipes rapidly after use. Not in the recycling bin, the food waste bin or the toilet.
- Cough into your elbow
- Avoid indoor and outdoor gatherings
- Work from home as much as possible
- Keep a distance of one metre from others, or two metres if you have symptoms
- Place yourself in voluntary self-isolation for a period of 14 days when returning from a trip abroad.
- If you shop with reusable bags or boxes, wash your containers and bags regularly.

Please note that wearing a mask is not recommended as a preventive measure.

Restez informés COVID-19



41. What should I do if I have coronavirus symptoms?

- Stay home and avoid contact with other people
- Wash your hands frequently
- Follow respiratory hygiene etiquette: cover your mouth and nose when you cough or sneeze (with the fold of your elbow, the upper part of your arm or a disposable tissue)
- Call the coronavirus information line at 1-877-644-4545 to tell them about the symptoms you have and follow the instructions they give you
- Call 911 if you experience serious breathing difficulties

42. I'm worried about the COVID-19 situation. Is there a resource I can use to obtain information?

You may call 450-644-4545 toll-free or consult the Self-care guide published by the government of Quebec.

Bibliothèque de Brossard Georgette-Lepage

43. Are activities at the library cancelled?

Yes, all city activities are suspended until further notice.

44. Will I be charged overdue fines if I do not return books on time?

No, any overdue fees incurred while these measures are in effect will be disregarded until one week after the library reopens.

45. Is the book deposit box still open?

No, it's now closed until further notice. We ask that you keep the documents with you until the library reopens.

46. What will happen to my reservations for library materials?

Reservations will be kept in your file until the library reopens.

Restez informés COVID-19



47. Which library services are available online?

Many online services, including digital books, magazines and journals and various others, are available [here](#).

48. Can I still access my online member account?

Yes, member accounts are accessible and regular operations are possible. If you require an access code, please send an email to bibliotheque@brossard.ca.

Support for businesses

49. I have a business in Brossard and I need assistance. How can the City help me?

The Ville de Brossard has compiled a list of various resources that can help businesses in the city during the crisis. All the information may be found [here](#). If this page does not have the answer to your question, please contact Services Brossard by calling 450-923-6311 or writing to services@brossard.ca.